



State of Louisiana
Louisiana Department of Health
Bureau of Health Services Financing

VIA E-MAIL ONLY

July 28, 2018

Mr. Rick Born, CEO
Aetna Better Health
2400 Veterans Memorial Blvd., Suite 200
Kenner, LA 70062

RE: Notice of Monetary Penalty Regarding the Updating of Provider Directories

Dear Rick:

I have received and reviewed your letter dated July 25, 2018. After further evaluation and consultation with the Medicaid Director, the Louisiana Department of Health has determined that the monetary penalty assessed against Aetna Better Health, via the June 25, 2018 letter, will stand.

Please do not hesitate to contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Stacy J. Guidry".

Stacy Guidry
Section Chief, Health Plan Management

/SG

cc: Michael Boutte
Mark Grippi
Laurie Jewell
Whitney Martinez

Jen Steele
Kimberly Sullivan
Christina Wilson
AET2-15